



Un milieu en héritage

Our Heritage, Our Home

FOR IMMEDIATE RELEASE

Gravel roads

Bury, March 15, 2024, - In response to several complaints lodged regarding the state of the gravel roads, we wish to express our solidarity with the residents concerned. We are aware of the issues and situations that afflict you. Our public works team is working hard but the freeze and thaw cycles experienced this year are unprecedented and make our task extremely difficult.

We are sensitive to your frustrations and take the safety and well-being of each of our citizens to heart. Unfortunately, it is impossible for our four (4) workers to repair, maintain and carry out all the work required on the approximately 120 kilometers of the municipal network in this context of ever-changing weather.

We appreciate your reports but would like to remind you that politeness and courtesy are essential during your contacts with the municipal team who, beyond any doubt, want to listen to you and offer you the best possible service. Due to the high volume of calls, emails and messages left at extension 2850, it is impossible for us to follow-up, but each complaint is communicated to the department concerned then entered in a register which is periodically transmitted to the council members.

We thank you for your patience, since the thaw season has only just begun, but rest assured that we are working and will continue to do everything in our power to make the roads passable despite the circumstances caused by the fickle weather.

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